



**TOSHIBA**

# GETTING MANUAL METER READINGS

All eBN and Desktop Models 2 & 3



Scope of Disclosure	Public
Classification	Standard
Handling	Do not copy or transfer
Document Type	Guide

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## Device List

<b>e-BRIDGE Next Series III</b>	
<b>Colour</b>	
<ul style="list-style-type: none"> <li>▪ e-STUDIO2020AC / e-STUDIO2021AC</li> <li>▪ e-STUDIO2525AC / 3025AC / 3525AC / 4525AC / 5025AC / 6525AC</li> <li>▪ e-STUDIO5516AC / 6516AC / 7516AC</li> </ul>	
<b>Monochrome</b>	
<ul style="list-style-type: none"> <li>▪ e-STUDIO2528A / 5528A / 6528A</li> <li>▪ e-STUDIO7529A / 9029A</li> </ul>	
<b>e-BRIDGE Next Series II</b>	
<b>Colour</b>	
<ul style="list-style-type: none"> <li>▪ e-STUDIO2010AC</li> <li>▪ e-STUDIO2515AC / 3015AC / 3515AC / 4515AC / 5015AC</li> <li>▪ e-STUDIO5516AC / 6516AC / 7516AC</li> <li>▪ e-STUDIO400AC / 330AC</li> </ul>	
<b>Monochrome</b>	
<ul style="list-style-type: none"> <li>▪ e-STUDIO2518A</li> <li>▪ e-STUDIO5518A / 7518A / 8518A</li> </ul>	
<b>e-BRIDGE Next Series I</b>	
<b>Colour</b>	
<ul style="list-style-type: none"> <li>▪ e-STUDIO2000AC</li> <li>▪ e-STUDIO2505AC / 3005AC / 3505AC / 4505AC / 5005AC</li> <li>▪ e-STUDIO5506AC / 6506AC / 7506AC</li> </ul>	
<b>Monochrome</b>	
<ul style="list-style-type: none"> <li>▪ e-STUDIO2508A / 3508A / 4508A</li> <li>▪ e-STUDIO5508A / 7508A / 8508A</li> <li>▪ e-STUDIO3508LP / 4508LP</li> </ul>	
<b>A4 Desktop Series III</b>	
<b>Colour</b>	
<ul style="list-style-type: none"> <li>• e-STUDIO 409CP / 339CS</li> </ul>	
<b>Monochrome</b>	
<ul style="list-style-type: none"> <li>• e-STUDIO 409AS / 479S / 409P / 409S</li> </ul>	

<b>A4 Desktop Series II</b>
<b>Colour</b>
<ul style="list-style-type: none"><li>e-STUDIO 338CS / 388CS / 388CP / 389CS / 479CS</li></ul>
<b>Monochrome</b>
<ul style="list-style-type: none"><li>e-STUDIO 408S / 408P / 478S / 528P</li></ul>



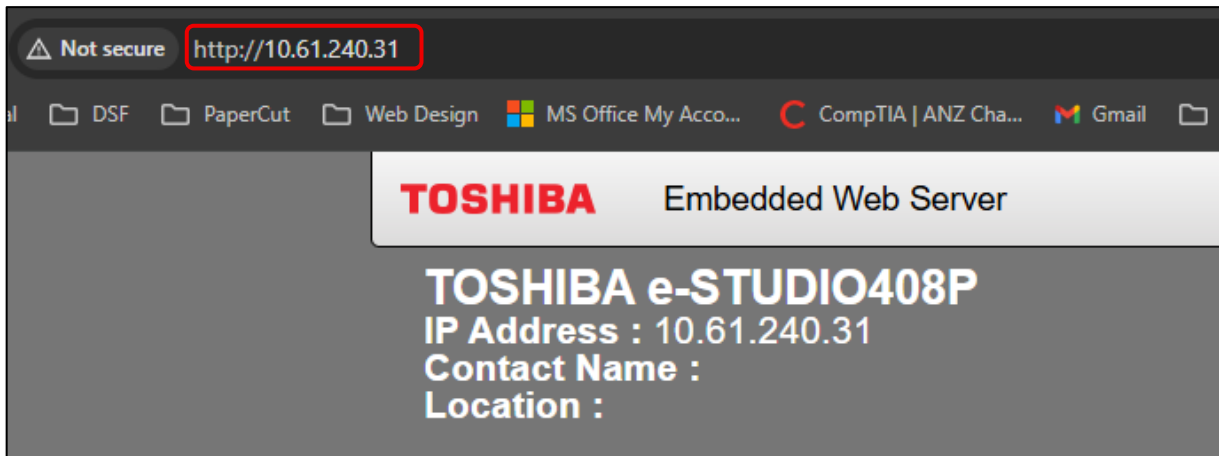



*This document covers front panel page counts only. Which is required if toner ordering software is not allowed to be installed on site. i.e. Printanista or Raven (eCC)*

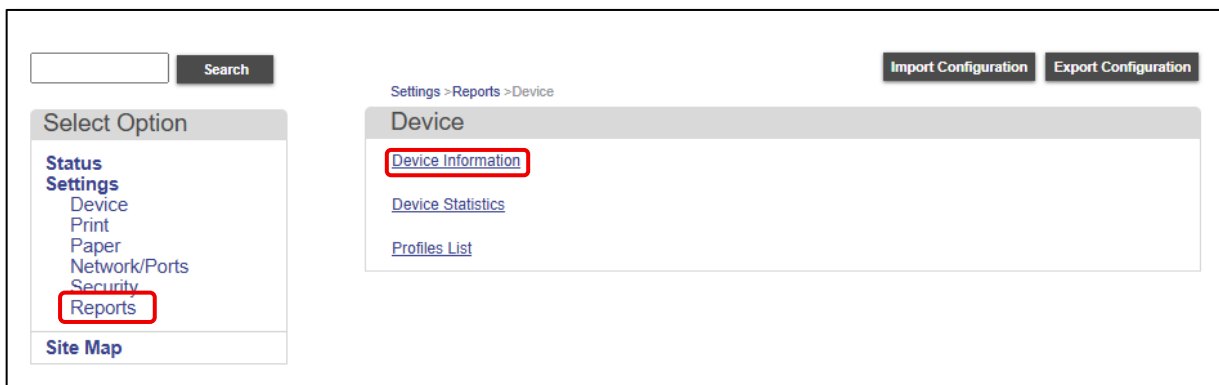
## Desktop A4 Range

### Web Browser Interface – Mono Device

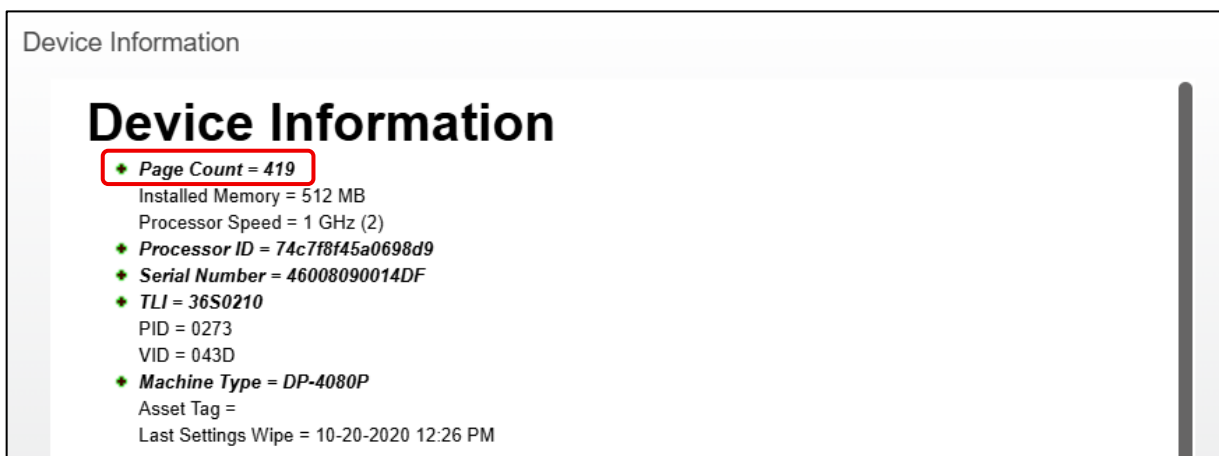
1. First log into your Printer via the Web Browser using it's **"IP Address"** (this will appear on your front panel)



2. Next choose **"Reports"** from the menu to the right of the browser window, then **"Device Information"**



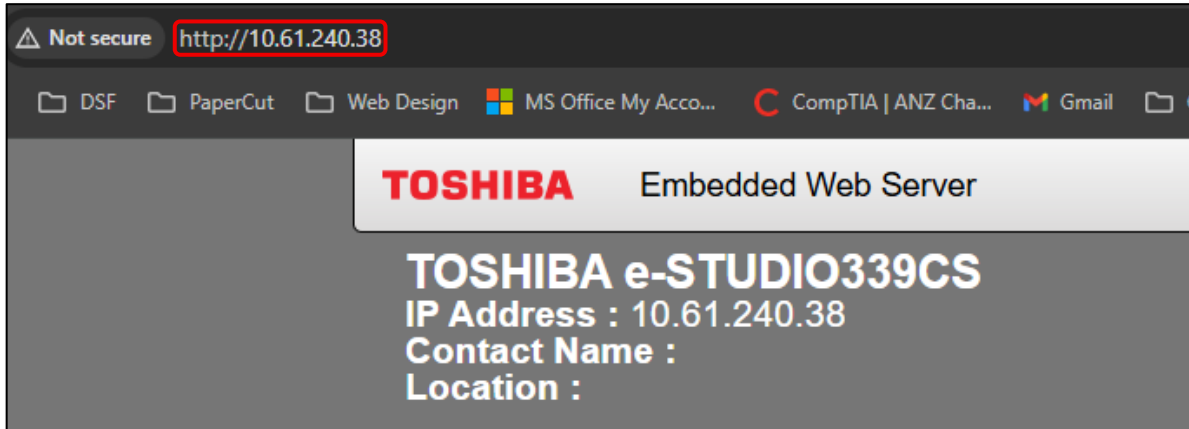
3. This will give you your Page Count. Client can either do a Screen Dump or Print this info for sending.



## Desktop A4 Range

### Web Browser Interface – Colour Device

1. First log into your Printer via the Web Browser using it's **"IP Address"** (this will appear on your front panel)



2. Next choose **"Reports"** and **"Device"** from the menu to the right of the browser window, then **"Device Statistics"**

The screenshot shows the 'Device Statistics' page. It contains a table with the following data:

Device Statistics	
A4-Custom Type 0	2
Letter-Plain Paper	13
A4-Custom Type 2	1
A5-Plain Paper	1
Total	196
<b>Media Printed Side Count</b>	
<b>Print</b>	
Mono	134
Color	188
Total	322
<b>Copy</b>	
Color	8
Total	8
<b>Total</b>	
Mono	134
Color	196
Total	330

The 'Total' row for the 'Print' section (Mono: 134, Color: 188, Total: 322) is highlighted with a red box.

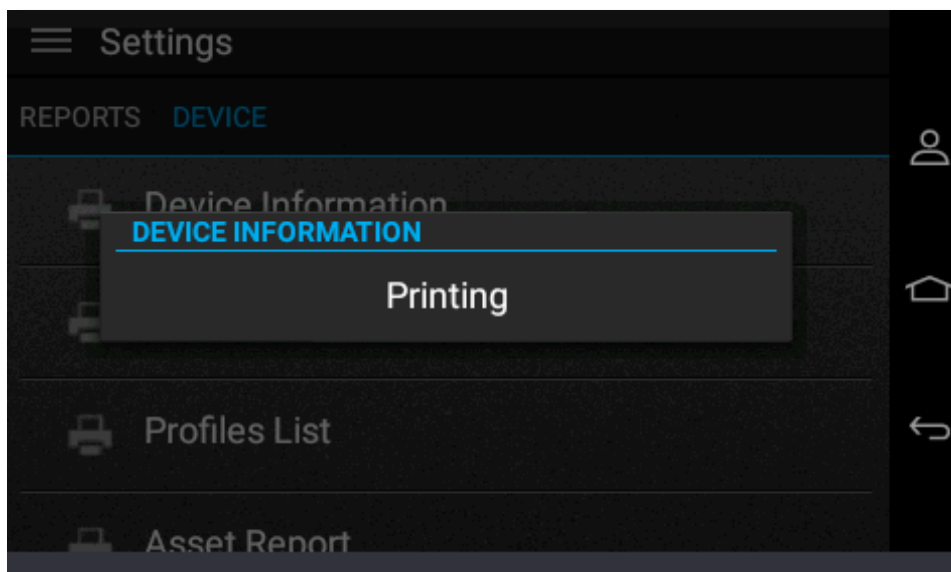
## Desktop A4 Range

### Front Panel – (Later colour versions)

1. You can also retrieve meter reads from the front panel of the device



2. Click on **“Settings”** and scroll down to **“Reports”**



This will print a report with your Page count. Using either **“Device Information”** or **“Asset Report”** (all reports print from this menu)

3. The printed reports look like this

## Device Statistics

**Device Statistics** (Page 1)  
**753134103092N**

**Job Information**

*Printed by Emulation*

PS Emulation	86
PCL5 Emulation	71
PCLXL Emulation	1
PDF Emulation	17
Copy	6
Other	10
<b>Total</b>	<b>191</b>

**Jobs by Document Length**

Job Length	Job Count	Avg Job Length
1-1 Pages	152	1
2-4 Pages	29	2
5-10 Pages	8	8
11-20 Pages	2	12
<b>Total</b>	<b>191</b>	<b>1</b>

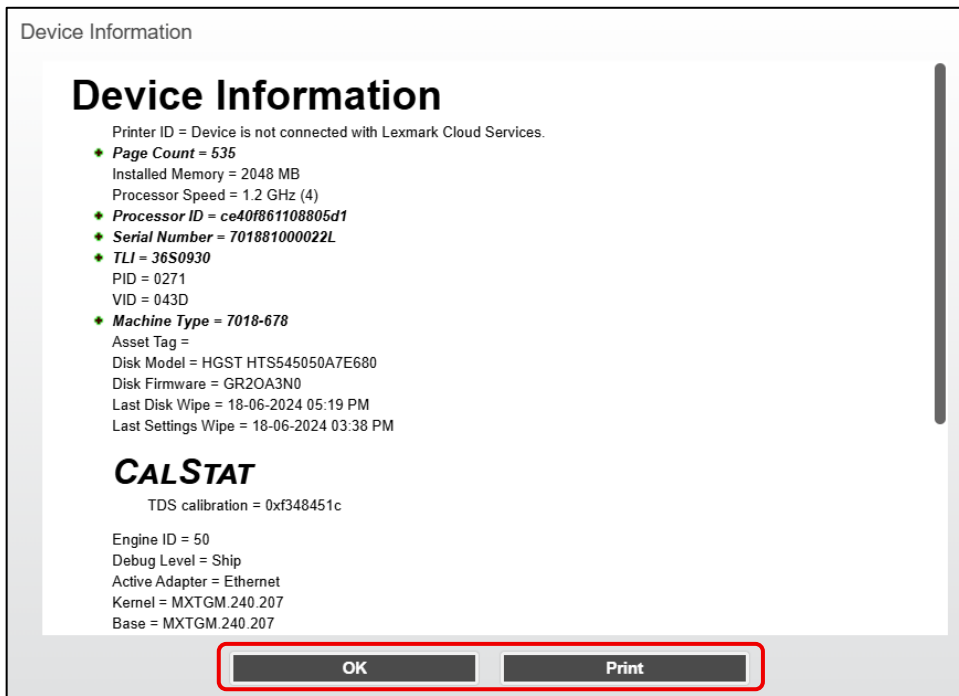
## Asset Report

**Asset Report** (Page 1)

**Device Information**

Model Name	TOSHIBA e-STUDIO10339CS
Asset Tag	
Serial Number	753134103092N
Mono Print Counts	125
Color Print Counts	195
Total Scan Usage	103
SID	

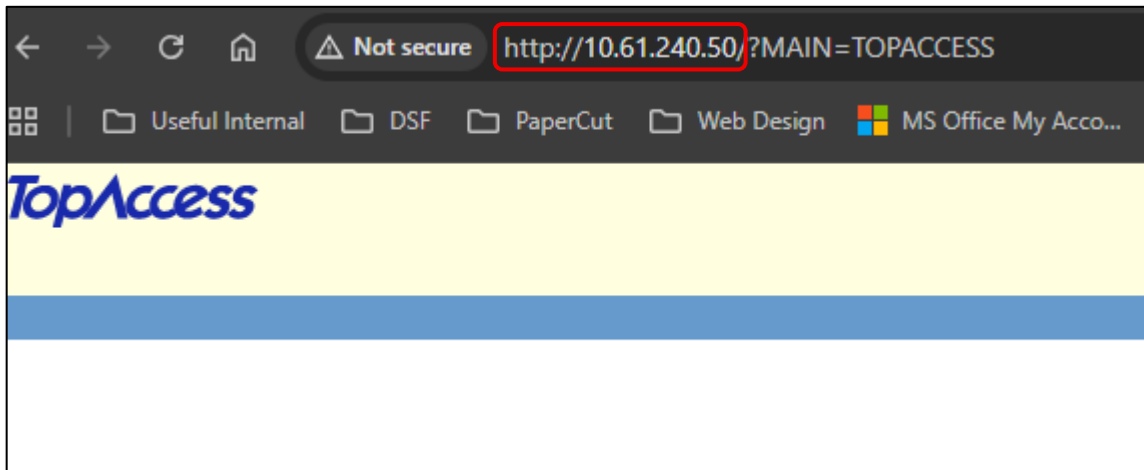
4. Some models will give you the screen below. Others will simply print the report requested



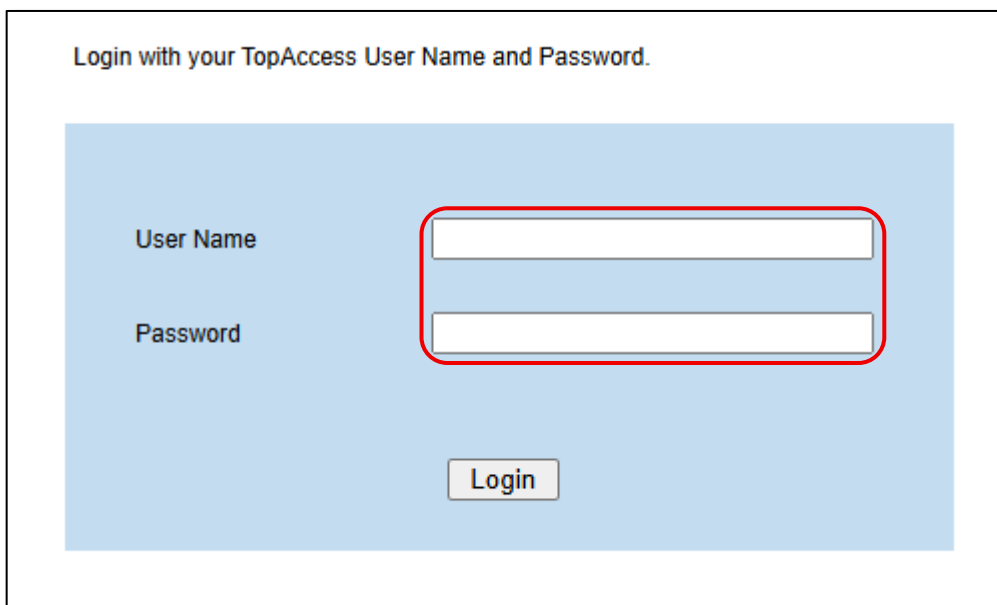
## eBN A3 Range

### Web Browser Interface

1. First log into your Printer via the Web Browser using it's "IP Address"

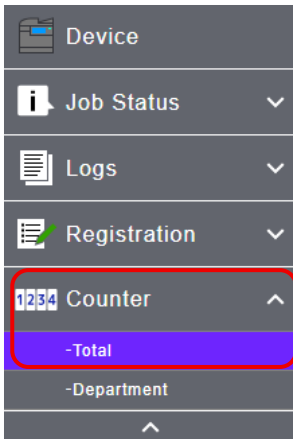


2. This may ask you to login using the default Username and Password – U: admin / PW: 123456

A screenshot of a login form titled "Login with your TopAccess User Name and Password." The form is set against a light blue background. It contains two input fields: "User Name" and "Password". Both input fields are highlighted with a red box. Below the input fields is a "Login" button.

- Once logged in click on the “Counter” Tab and “Total” this will give you a complete breakdown

## eBN3 Counter



- The counter for later models is on the left-hand side of the Web Interface

**Total Counter**

Print Counter

Total Counter

	Full Colour	Twin/ Mono Colour	Black	Total
Copy	1226	1	527	1754
Fax	0	0	0	0
Printer	3614	0	914	4528
List	0	0	257	257
<b>Total</b>	<b>4840</b>	<b>1</b>	<b>1698</b>	<b>6539</b>

▶ Detail

## eBN2 Counter

Device	Job Status	Logs	Registration	Counter
<a href="#">Total</a>		<a href="#">Department</a>		

**Total Counter**

Print Counter

Total Counter

	Full Colour	Twin/ Mono Colour	Black	Total
Copy	1374	1	615	1990
Fax	0	0	0	0
Printer	16905	0	3562	20467
List	0	0	357	357
<b>Total</b>	<b>18279</b>	<b>1</b>	<b>4534</b>	<b>22814</b>

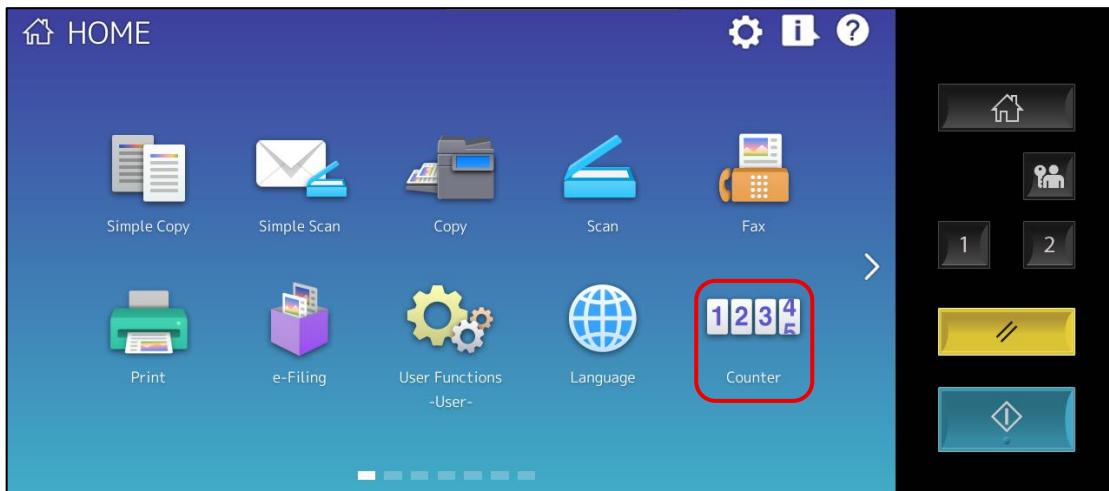
▶ Detail

- The counter for earlier models will appear as above, along the top line of the Web Interface

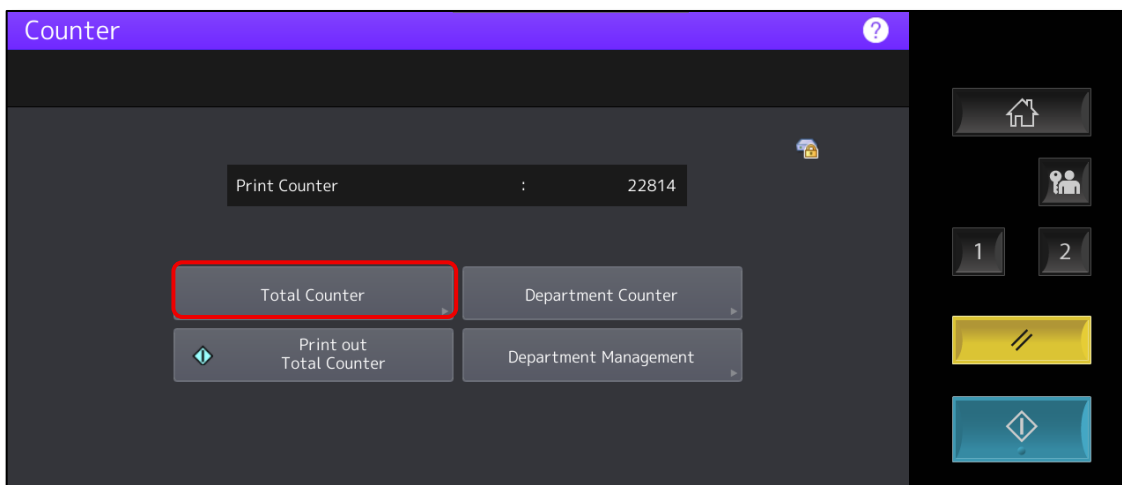
## eBN A3 Range

### Front Panel

1. Go to your MFD Front Panel



2. Click on the "Counter" button



3. Here you can go to **"Total Counter"** and view your counts as below. Or print out the total counter

	Full Colour	Twin/Mono Colour	Black	Total
Copy	1374	1	615	1990
Fax	0	0	0	0
Printer	16905	0	3562	20467
List	0	0	357	357
<b>Total</b>	<b>18279</b>	<b>1</b>	<b>4534</b>	<b>22814</b>

4. You also have the option to press on the **"Device Info"** button



5. This will give you full details of your device, colour / mono page counts appear at the bottom

Title	Status/Value
Machine ID - ExRef	123456
Location	Service Desk Head Office
Support	Email servicedesk@abc.com.au - Ph 987654321
Wired LAN 1 (IPv4)	10.61.10.161
Wired LAN 1 (IPv6)	None
Wired LAN 1 (MAC Address)	00:80:91:d0:1f:9e
Name	C-Padstow
Copier Model	TOSHIBA e-STUDIO4515AC
Serial Number	CNGJ63902
System Software Version	TC01HD0W2102
System Version	TC01SF0W2102
Engine Version	TK110MWW15
PFC Version	None
RADF Version	H616DFWW13
Scanner Version	TK100SLCWW13

Buttons at the bottom: Home, Submit, eCC Connection Check

Example of page counts on the bottom of the screen above

Print Counter (Full Colour)	21349
Print Counter (Twin/ Mono Colour)	0
Print Counter (Black)	1098

6. Pressing on **“Submit”** will allow you to eMail your counts once an email is provided.
7. Pressing on **“eCC connection”** will tell you if you are connected to our Raven Cloud Service

*These counts must be provided to our National Service or National Service Admin Team on a monthly basis. This ensures correct billing, and also toner replenishment services.*