

Printing from Microsoft ARM-based PCs – What You Need to Know

The Modern ARM-based processors are used in many new low-cost PCs/laptops and tablets such as Microsoft Surface tablets and Laptops, Dell XPS 13 etc. These devices have differences in functionality and certain limitations when compared to traditional PC/Laptops and tablets especially in printing capability.

This document outlines the differences/limitations of the current ARM-based PCs when used with Toshiba MFDs and the future developments Toshiba are making to overcome some of these limitations using the Microsoft Print Support App (PSA)

Why Does Printing Work Differently on ARM-based PCs?

- ARM-based PCs use a modern, simplified driver model for security and performance.
- This means some advanced print features (like booklet finishing, cover pages, custom paper, and workflow features) aren't available yet.

What Can You Do Today?

- **Basic Printing:** Toshiba MFDs work seamlessly with Microsoft's built-in IPP Class Driver.
- **Cloud Printing:** If you use Microsoft 365, Universal Print offers secure, driverless printing from anywhere.
- **PaperCut:** If you use PaperCut's Print Management their Global Print driver is available.

Where do I get support for the current print options?

Download information from our Drivers Web Page [Drivers | Toshiba-Business](#) under the operating system "Windows 11 on ARM" or from the FAQ Web Page [Support | Toshiba-Business](#).

- **Windows IPP Class Driver:** Microsoft FAQ for printing from ARM-based PCs
[Windows ARM-based PCs FAQ - Microsoft Support](#)
 - To install the printer, follow the steps at [Install a printer in Windows](#)
- **Universal Print:** The Modern Print Cloud Platform
[Discover Universal Print](#)
- **PaperCut Global Print Driver:** Support across the PaperCut portfolio
[Windows ARM-based Support for PaperCut](#)

What's Coming Next?

Toshiba is developing a **Print Support App (PSA)** that will bring back advanced features such as booklet finishing, covers, custom size papers, and workflows on ARM-based PCs. This ensures your investment is ready in the future.

Your Benefit: You get the flexibility of ARM-based PCs today and the full Toshiba experience in the near future.

Frequently Asked Questions

Q1: Why can't Windows using the ARM-based processor use the same drivers as Intel or AMD processors?

A: ARM-based PCs use a different architecture, and Microsoft enforces a modern driver model for security and efficiency.

Q2: What features are missing today?

A: Advanced finishing such as saddle stitch booklet, covers, custom size paper, and workflows are examples of the missing features.

Q3: What print options are available today?

A: Features are dependent on the print method, however generally the following are available

- Paper Size (std.)
- Paper source
- Number of Copies
- Page Order
- Orientation
- Scaling
- Colour/Mono
- Duplex
- Staple (left side)

For further assistance please contact your authorised local Toshiba support channel.