

PRINTER / MFD REMOTE SETUP

Mac OSX Driver Installation





Mac OS X Driver Installation

This guide was created to assist remote users working from home, in the setup of their Printer or MFD All guides were created using Windows 10. Mac OS X version 10.15.3 (Catalina) was used to setup

This document covers the following models

Desktop A4 Series 2				
Colour				
- e-STUDIO 338CS / 388CS / 388CP / 389CS				
- e-STUDIO 479CS				
Monochrome				
- e-STUDIO 408P / 408S / 408P / 448S				
- e-STUDIO 478S / 478P / 528P				
Desktop A4 Series 1				
Colour				
- e-STUDIO 305CS / 385S / 305CP / 306CS				
Monochrome				
- e-STUDIO 385P / 470P / 520P / 525P / 425S				
Other Series				
Mono				
- e-STUDIO 2309A / e-STUDIO 2822 AF				

1. First go to <u>www.toshiba.com.au</u> and click on Toshiba Multifunction Devices



2. Then search by product



3. Then choose your "**Operating System**". In this case Mac OSX, which will provide you with a download link. Click "**Download**"

e-STUDIC)338CS	Download D	Details
An asset to any workgroup. At printing in a compact A4 deskt Read More >	ccurate colour duplex top device.		Find Another Product e-STUDIO338CS
DRIVERS			Operating System Mac OSX
Driver	Version	Operating System	File Size

4. Agree to the terms and conditions by clicking "Accept"

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Decline & Accept



5. Double click on the zip file to unpack it

	OSX 10.6 and Above	1.0.0
338CS_388CP	zip ^	

6. This will unpack the dmg installer file below. Click on this to unpack installers

	📴 Downloads		
		😻 🖌 🔍 Search	
Favourites	Shared Folder		
	Name		Size
AirDrop	TOSHIBA_AET_PrinterSoftware_04252018.dmg		53.3
Recents	338CS_388CP_OSX_V1.0.0.zip		53.1

7. This will give you three files. Two for MFD's one for Printing. We will install the printer driver

• • • TOSHIBA_AET_Pri	nter Software v 1.0.0	
Name	Date Modified	Size
😎 TOSHIBA_e-STUDIO338CS_Print_Scan.pkg	25 Apr 2018 at 9:19 pm	18.3 MB
💝 TOSHIBA_e-STUDIO388CP_Print.pkg	25 Apr 2018 at 9:15 pm	16.7 MB
💝 TOSHIBA_e-STUDIO388CS_Print_Scan.pkg	25 Apr 2018 at 9:22 pm	18.3 MB

 Due to increased Security setting used in OSX Catalina you, have to allow the driver to unpack prior to installation, this is located in the Security & Apps and will be waiting to be allowed to install. Here click on "OK"

	"TOSHIBA_e-STUDIO388CP_Print.pkg" cannot be opened because it is from an unidentified developer.
	macOS cannot verify that this app is free from malware.
	This item is on the disk image "TOSHIBA_AET_PrinterSoftware_04252018.dmg". Chrome downloaded this disk image today at 9:54 am from www.toshiba-business.com.au .
?	ОК



9. Here you will need to open "System Preferences", and go to "Security and Privacy"



10. Click on the "Open Anyway" Button



11. Input your account password and then click on "Unlock"

			Q Search
A log	System Prefo Privacy prefo Enter your pa Username: Password:	erences is trying to unloc erences. assword to allow this. eid user Cancel	k Security &
Allow apps download App Store App Store an "TOSHIBA_e-STUDIO because it is not from	ded from: d identified dev D388CP_Print.p n an identified	velopers okg" was blocked from use developer.	Open Anyway
Authenticating			Advanced

12. Once authenticated the installer will begin, click on "Continue"

	💝 Install TOSHIBA_e-STUDIO388CP_Print		
	Welcome to the TOSHIBA_e-STUDIO388CP_Print Installer		
Introduction	You will be guided through the steps necessary to install this software.		
Licence			
Destination Select			
Installation Type			
Installation			
 Summary 			
	Go Back Continue		

13. Here you can "Change Install Location" or click on standard "Install"



14. Input your "Password" and click "Install Software"

$\mathbf{\cap}$	Installer is	trying to install	new software.
	Enter your pa	ssword to allow this	i.
	Username:	eid user	
	Password:	•••••	

15. Now you follow the prompts until the driver files are successfully installed. Then click "Close"





16. Now we have to add the printer. Go to "System Preferences", and Click on "Printers & Scanners"



17. Here click on the + arrow to add a device



- 18. Next you need to add
 - a. The printer via its "IP address"
 - b. Print via the "LPD protocol"
 - c. Using the queue name of "print"
 - d. The driver should automatically populate what to use after querying the printers IP address





19. The installer will then check the printers' options. If any of these are incorrect, please check the corresponding radio button to add the option

	•		Add			
8	S 😁) 8	Q, Search			
Defaul						
		Setting up 'e-S Make sure your p can take full adva	Studio C338' printer's options are antage of them.	accurately shown f	nere so you	
	 Dupl Flast Tray Tray Mult 	exer 2 3 ipurpose Feeder				
				Cancel	ок	

20. After clicking " \mathbf{ok} " you will be at the print dialogue box

	Printers & Scann		Q Search	
Printers e-Studio C338 • Idle, Last Used		e-Studio C338 Open Print Queue Options & Supplie	h	
		TOSHIBA e-STUDIO388	CP	
	Status: I	dle		
+	Share this printer	on the network	Sharing Preferences	3
	Default printer:	Last Printer Used	٥	
	Default paper size:	A4	0	(?)

21. Your printer is now ready for use

Please note: The IP address used is for this exercise. You may need to use a different address or range depending on your network. Please see Remote Guide - Update IP Range.pdf