

TOSHIBA



DAWN OF SOMETHING NEW

Once again at the forefront of innovation, Toshiba expands its services by adding a new industry leading Cloud-based device management application.



**TOGETHER
INFORMATION**

MAKE WORK SIMPLE

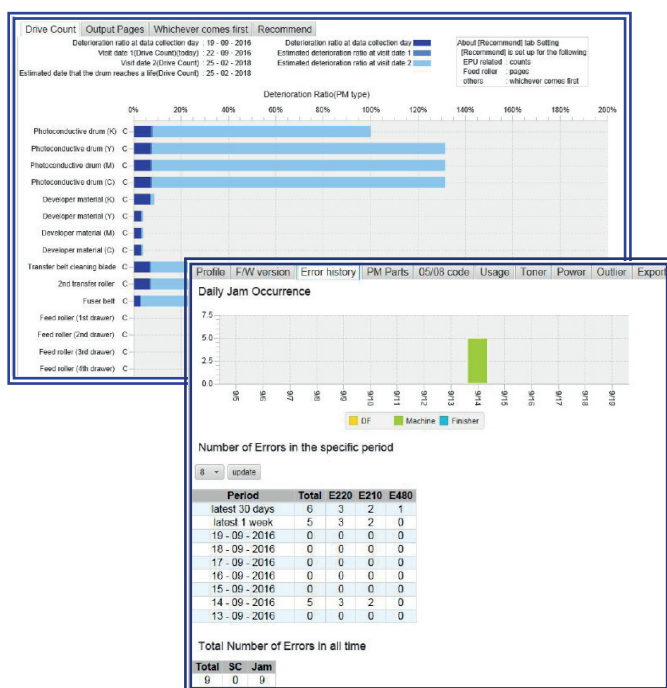
WHAT CAN IT DO?

e-BRIDGE CloudConnect is a revolutionary telemetry platform to maximise uptime, provide convenient updates, and automatically back up your devices for pain-free disaster recovery.

What's more, there's no need to install troublesome software or hardware as e-BRIDGE CloudConnect is already built into most of our current products.

Secure and ready to provide you and your team with a technological advance in support.

CONVENIENT - PROACTIVE - RELIABLE - SAFE



Service

- You can feel assured that your Toshiba device is optimised with the latest firmware. Updates are carried out automatically and outside normal office hours to minimise inconvenience.
- Automatic back-up of device settings, control panel customisations, templates, address books and more.

Device Management

- When adding new Toshiba devices to your fleet, their settings/configurations can be easily applied using the remote cloning function.
- Facilitates remote changes for preferred settings to your Toshiba devices (such as colour mode, simplex/duplex, image density, paper drawer preferences, timer modes plus more), that suit your Standard Operating Environment.

Disaster Recovery

- Device settings, control panel customisations, templates, address books and more can all be restored automatically.

Health Check

- e-BRIDGE CloudConnect provides our support staff with remote access to comprehensive information for analysis of your Toshiba device's health.
- "At a glance" visualisation tools clearly show device utilisation, where and how often errors occur as well as consumable and parts life information facilitating proactive support.

RELIABLE DATA

ANALYSIS MADE EASY

REMOTELY ACCESSIBLE



*Standard on most e-STUDIO models. Supporting firmware can be loaded onto select Toshiba MFP devices.

Note: e-BRIDGE CloudConnect – all supporting Toshiba MFPs are supplied internet cloud enabled, communicating securely with Australian Microsoft Azure servers for the purposes of counter collection, system back up and remote firmware updates. If you do not wish for this feature to be enabled please tick 'Disable eCC' on the front page of your Support Agreement.

See more information on e-BRIDGE CloudConnect at the following link:

<https://www.toshiba-business.com.au/support/emonitoring>

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