



TOSHIBA SOLUTIONS FOR AGED CARE

Digital transformation for higher quality aged care

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Caring for the most senior members of our community is an essential service. Whether they receive care in their own home, or are living in a residential facility, Aged Care providers aim to give seniors the best possible quality of life with attentive and personalised care.

BENEFITS FOR AGED CARE



Personalised Care

Resident records easily accessible for an individualised approach.



Environmental Responsibility

Reducing paper and printing for increased sustainability.



Regulatory Compliance

Enforcing rules to remain compliant in this highly regulated environment.



Security

Controlling access to sensitive data ensures that privacy is maintained for residents and staff records.



Staff Productivity

Streamlining processes frees staff up to spend more time with residents.

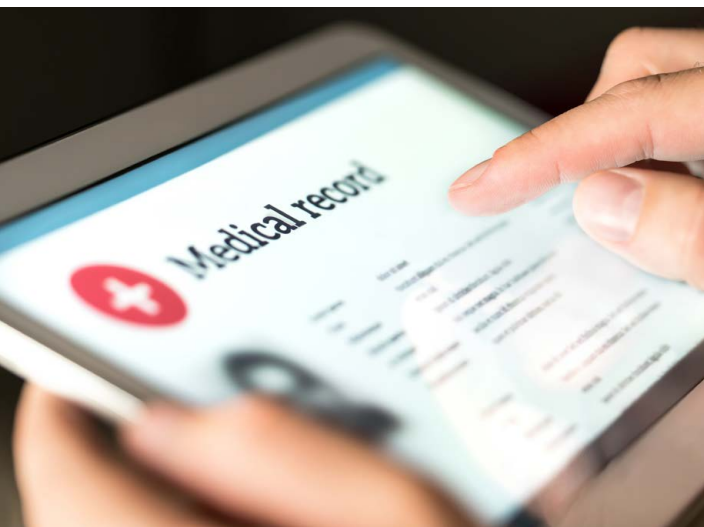


Visitor Management

Making visits easier enhances quality of life for residents.



SOLUTIONS FOR AGED CARE



COMPLIANCE

Aged Care is an increasingly regulated industry. Care providers have to meet and report on stringent care guidelines. Record keeping solutions such as workflow apps, secure filing and data analytics help to confirm performance and investigate any breaches.



STAFF PRODUCTIVITY

Quality care depends on staff time with residents. Toshiba has solutions to increase staff productivity with automated workflows, freeing them from paperwork and enabling them to provide higher quality care to residents.



PERSONALISED CARE

Every resident has different needs. Easy access to patient records helps staff to deliver a personal and tailored service. Toshiba's digitised records management solution ensures that records are always accurate and accessible.

AGED CARE IN THE SPOTLIGHT



Aged Care is well and truly in the spotlight in Australia. After the findings of the Royal Commission into Aged Care Quality and Safety, the 2021 Federal budget highlighted the sector as a priority for significant funding, and also for regulatory changes. A new Aged Care Act will put 'consumers at the centre of the Aged Care system'.

Under the forthcoming Act, for example, providers will have to:

- Report and publish care staffing minutes
- Report on care delivered
- Deliver a minimum of 200 care minutes per resident per day
- Report assaults to police and the Department of Health

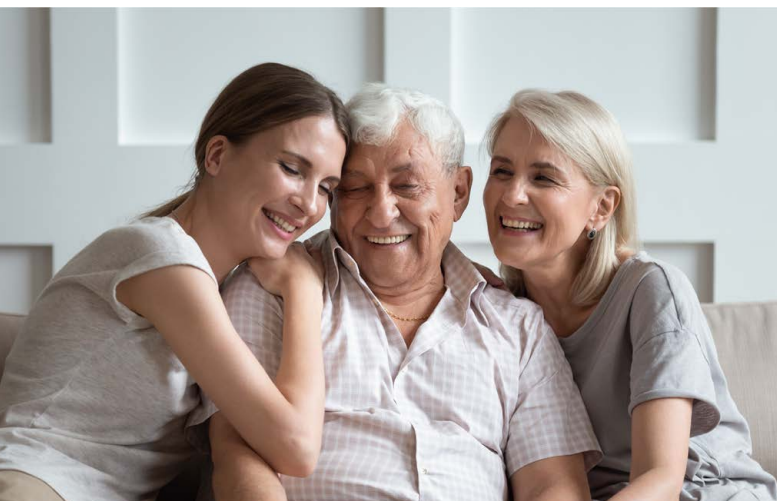
Consumers will have far greater choice of care, with packages assigned to them, not providers. This will put consumers in the driving seat, making the market more competitive and meaning that facilities will have to deliver the highest standards of care to win new customers.

Aged Care facilities will have to be ready to meet these new requirements. Digitised record-keeping, with data updated on the go from mobile devices, help to prove they are meeting the new requirements.



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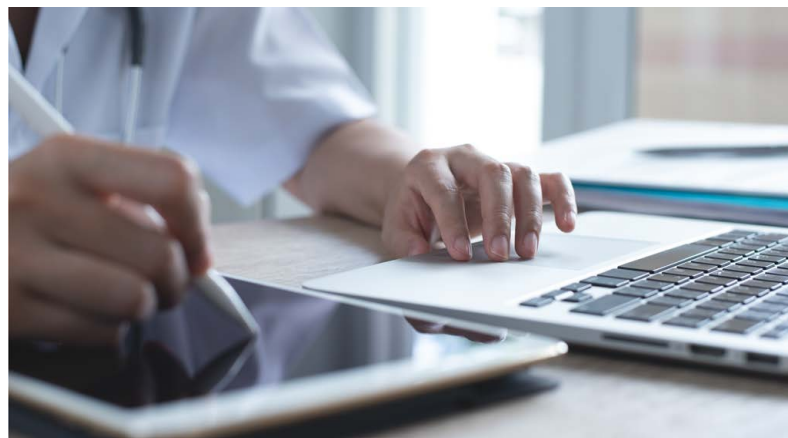
MAKE VISITS EASIER

Visits from family and friends play a big part in quality of life for residents. Toshiba has solutions for visitor management, such as automated check-in/check-out and digital signage, saving staff time, and encouraging friends and family to visit.



ASSET TRACKING

Residential Aged Care facilities use a great deal of equipment - from furniture to medical items to computers. Toshiba barcode labelling and scanning solutions help to maintain, safety check and track the facility's valuable assets.



MANAGING REPORTS AND PRIVACY

Facilities hold sensitive and private information and need to carefully manage access and storage. Toshiba's information management tools enable efficient authorisation, access and archiving.

PROCESS MANAGEMENT

Aged Care facilities operate a raft of processes such as admissions, purchasing, invoicing, HR and facility maintenance. Toshiba helps to automate these processes, saving time and eliminating error, and freeing staff to focus on residents.

CONTROLLING AND REDUCING WASTE

In facilities that still depend on paper documents, paper and printing can generate significant cost and waste. Toshiba has solutions to reduce print volumes, such as managed print queues, print volume reporting and paper-saving printer defaults, reducing the facility's environmental footprint.

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CUSTOMER STORIES

The Uniting logo, featuring the word "Uniting" in a bold, dark blue sans-serif font. The letter "i" is stylized with a dot that forms a small circle. The logo is positioned on the left side of the image, partially overlapping a large, abstract graphic of a white arrow pointing right, which is set against a background of colorful, overlapping circles in shades of blue, green, and yellow.

UNITING

“Toshiba recommended a solution that was value for money, fit for purpose and provided great efficiency gains for our survey automation process. We can now focus on analysing the results of our surveys and translating them quickly and effectively into service improvements. We look forward to expanding this service across Uniting.” - Kay Freudenstein-Hayes, Quality Risk and Compliance Manager at Uniting.



HAMMONDCARE

“Toshiba was already a trusted business partner. Their print proposal provided everything we would need on a single monthly bill. We have more than halved our costs, with absolutely no loss of functionality. In fact, we have gained functionality through the new equipment, software and up-to-date technology.” - Rob Binskin, CIO at HammondCare.

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Ready for the next step? Let's talk.

Contact a Toshiba Business Solution specialist and start your digital transformation journey with Toshiba today.

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