

# Office 365

## Mail Server Details

**Main SMTP Server:** smtp.office365.com

**Login:** Your Office365 Email address

**Password:** Your Email password

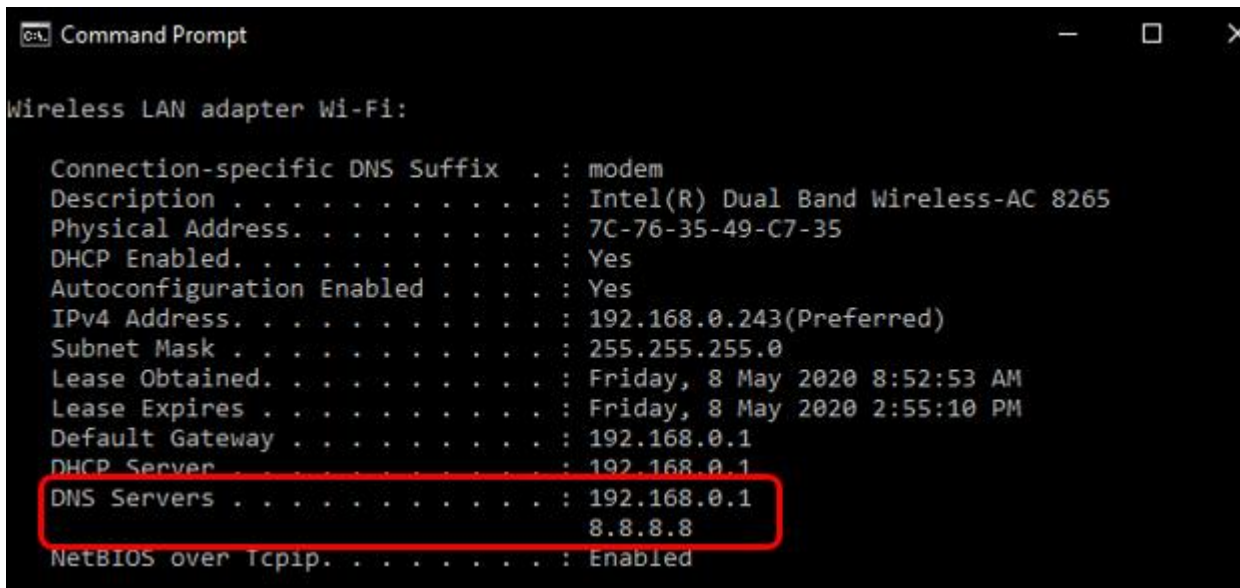
**Port:** 587

**Authentication:** Yes

**Method:** STARTTLS – SSL/TLS

Office365 requires DNS entries to be added also. These will be different depending on your network setup.

Ipsconfig /all at the Command Prompt will give you your DNS info



```
Command Prompt
Wireless LAN adapter Wi-Fi:
Connection-specific DNS Suffix . : modem
Description . . . . . : Intel(R) Dual Band Wireless-AC 8265
Physical Address. . . . . : 7C-76-35-49-C7-35
DHCP Enabled. . . . . : Yes
Autoconfiguration Enabled . . . . : Yes
IPv4 Address. . . . . : 192.168.0.243(Preferred)
Subnet Mask . . . . . : 255.255.255.0
Lease Obtained. . . . . : Friday, 8 May 2020 8:52:53 AM
Lease Expires . . . . . : Friday, 8 May 2020 2:55:10 PM
Default Gateway . . . . . : 192.168.0.1
DHCP Server . . . . . : 192.168.0.1
DNS Servers . . . . . : 192.168.0.1
                        8.8.8.8
NetBIOS over Tcpip. . . . . : Enabled
```

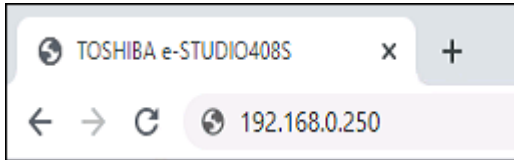
On your MFD these will generally be found under Network Settings then TCP/IP

Office365 DNS Entries
Primary DNS: Your Primary DNS
Secondary DNS: Your Secondary DNS

# Setup on the MFD Web Interface

## Desktop Series 1

1. Input your printers TCPIP address into your web browser



2. Go to Settings > Network Port > SMTP Setup

### SMTP Setup

Primary SMTP Gateway  Required.

Primary SMTP Gateway Port  Default Port: 25 Range: 1-65535

Secondary SMTP Gateway

Secondary SMTP Gateway Port  Default Port: 25 Range: 1-65535

SMTP Timeout  Range: 5-30 seconds.

Reply Address  Example: jsmith@mydomain.com.

Use SSL/TLS  ▾

Validate CA

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### Authentication

SMTP Server Authentication  ▾

Device-Initiated E-mail  ▾ E-Mail Alerts, Fax Forwarding, etc.

User-Initiated E-mail  ▾

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### Device Credentials

Use Active Directory Device Credentials  Status: Not Joined

Device Userid

Device password

Kerberos 5 REALM  Required for some Authentication Types.

NTLM Domain  Required for NTLM Authentication.

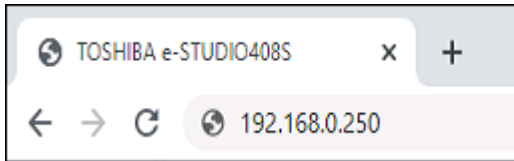
3. Input your smtp details and press "Submit"
4. Next go to Settings > Network Port > TCPIP

DNS Server Address	<input type="text" value="192"/>	<input type="text" value="168"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	If DHCP or BOOTP is not on the network
Backup DNS Server Address	<input type="text" value="8"/>	<input type="text" value="8"/>	<input type="text" value="8"/>	<input type="text" value="8"/>	
Backup DNS Server Address 2	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	
Backup DNS Server Address 3	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	

5. Scroll down to the DNS server address and input the DNS entry that matches your State.
6. Press "Submit".

## Desktop Series 2

1. Input your printers TCPIP address into your web browser



2. Go to Settings > Email Setup

### ⌵ E-mail Setup

Primary SMTP Gateway  Required.

Primary SMTP Gateway Port  Range: 1-65535. Default = 25.

Secondary SMTP Gateway

Secondary SMTP Gateway Port  Range: 1-65535. Default = 25.

SMTP Timeout  Range: 5-30 seconds

Reply Address

Always use SMTP default Reply Address

Use SSL/TLS

Require Trusted Certificate

SMTP Server Authentication

Device-Initiated E-mail  E-Mail Alerts, Fax Forwarding, etc.

User-Initiated E-mail

Use Active Directory Device Credentials

Device Userid

Device Password

Kerberos 5 REALM  Required for some Authentication Types.

NTLM Domain  Required for NTLM Authentication.

Disable "SMTP server not set up" error

3. Input your SMTP Details and press "Save"

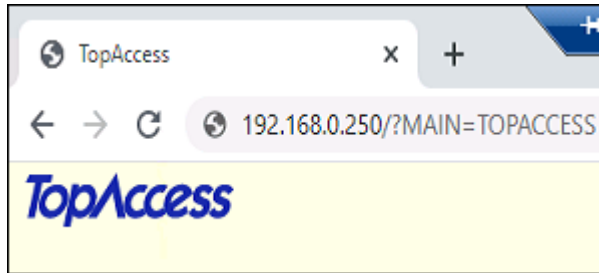
4. Next click on Network Ports > TCPIP

⌵ TCP/IP		
Set Hostname	<input type="text" value="ET0021B707D63A"/>	Example: 'BOBS-PRINTER' (US-ASCII, alphanumeric characters and hyphen only)
Domain Name	<input type="text" value="DSF.local"/>	test.company.com
Allow DHCP/BOOTP to update NTP server	<input checked="" type="checkbox"/>	
Zero Configuration Name	<input type="text" value="TOSHIBA e-STUDIO408S"/>	Example: Ben's Office Printer
Enable Auto IP	<input checked="" type="checkbox"/>	
DNS Server Address	<input type="text" value="8.8.8.8"/>	If DHCP or BOOTP is not on the network
Backup DNS Server Address	<input type="text" value="192.168.0.1"/>	

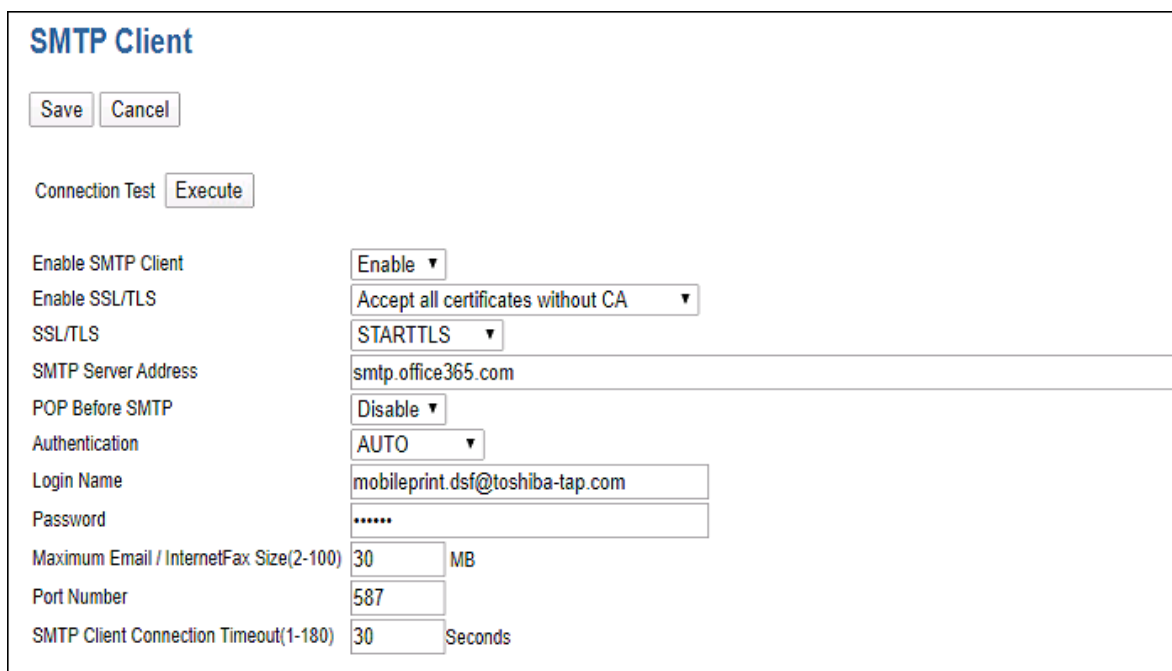
5. Input DNS entries then press "Save"

## EBN and EBX using TopAccess

1. Input your printers TCPIP address into your web browser



1. Login with User name (admin) and Password (123456)
2. Then click on Administration > Network > SMTP Client



3. Input your SMTP details.
4. Press "Save"
5. Click on "Network"



6. Click on "DNS"

7. Input your DNS entries

DNS				
Enable DNS	Enable ▾			
Primary DNS Server Address	8	8	8	8
Secondary DNS Server Address	192	168	0	1

8. Scroll to the bottom and press “Save”

9. You also need to set a valid send from address, go to Administration > Setup > Email

General Setting	
From Address	mobileprint.dsf@toshiba-tap.com
From Name	es5015AC

10. Input a valid email account here.

11. Press “Save”